

# RESOURCE GUIDE

At Glatfelter Commercial Ambulance, we do more than just insurance. We offer education and risk management resources that help you prepare for the unexpected. Respond with confidence.

## TRAINING COURSES

Glatfelter is focused on providing our clients with quality programs to continue their education, in-person or online, including:

- Patient Handling — Preventing Patient Drops
- Patient Care Documentation
- Driver Training
- Safe Backing Practices
- Risk Management for EMS and the Ambulance Transportation Industry
- Online EMS training courses that are accessible 24/7 on [vfnisu.com](http://vfnisu.com)

## RISK MANAGEMENT

From educational materials and DVDs to tips and in-person consultations, we provide:

- 60+ “Manage Your Risk” best practice guidelines available for download
- Checklists, infographics and sample procedures/policies
- Self-evaluation programs to identify areas for improvement
- Building replacement cost estimates
- On-site hazard identification and risk control surveys

## HR HELP

Help protect your organization against harassment and discrimination claims.

Be prepared with:

- Exposure checklists
- HR policies evaluation
- HR forms and policy examples
- Train & track employees’ growth/development
- Articles on HR trends and events
- Lawsuit and court decision summaries
- Best Practices Hotline – Consult with an employment specialist

## BACKGROUND CHECKS

Clients of Glatfelter have access to discounted background checks offered by Intellicorp.

- Validated criminal database (includes nationwide sex offender and department of corrections)
- Unlimited single county searches (some courts may charge a mandatory fee)
- Social security number verification with address history
- Government sanctions and terrorist search

**800.233.1957 | [glatfeltercommercialambulance.com](http://glatfeltercommercialambulance.com)**

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**Glatfelter**<sup>SM</sup>  
COMMERCIAL AMBULANCE